

## **Fejzulai Distribution FAQ**

### **1. What is this lawsuit about?**

The lawsuit claims that Sam's Club at times did not fully honor the Freshness Guarantee with respect to certain fresh products purchased at Sam's Clubs within the United States.

Sam's Club denies any and all liability or wrongdoing with respect to the claims alleged in the lawsuit, but desires to settle the case because a settlement will avoid the risk, expense and distraction of continued litigation.

### **2. How do I know if I am part of the settlement?**

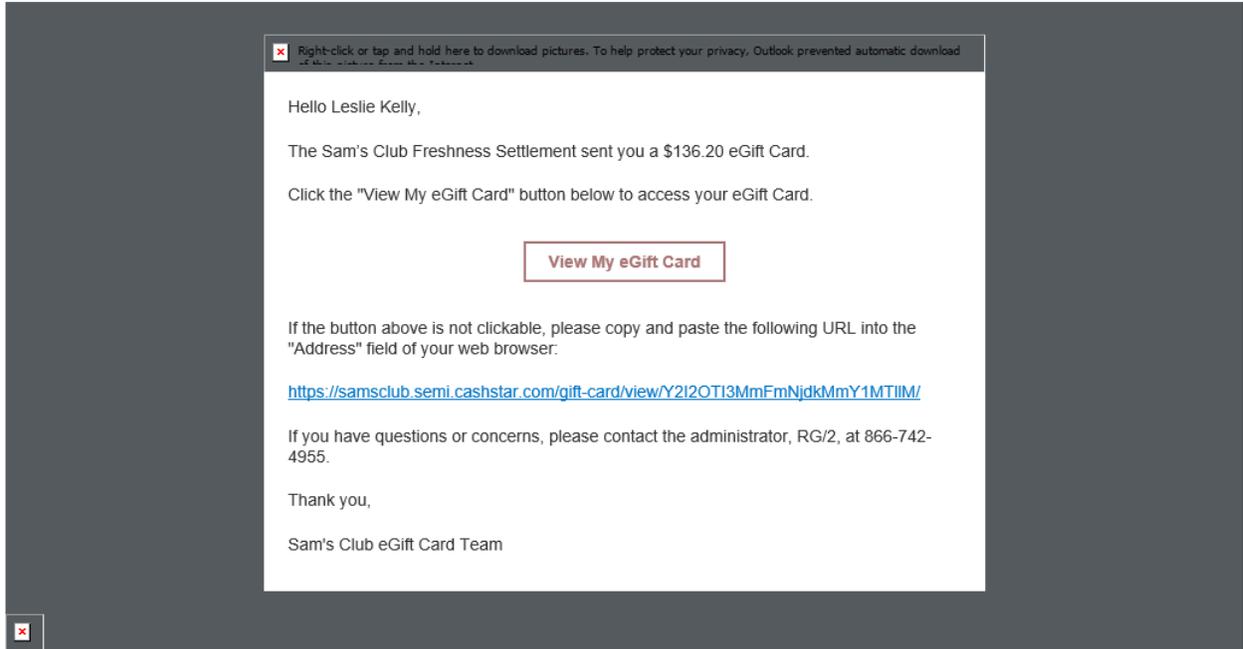
The Court has decided that for settlement purposes, any Sam's Club Member who, during the time periods set forth in the Class Period, purchased certain "Fresh Products" from a Sam's Club within the United States and returned that product but did not receive full value of the Freshness Guarantee is considered a Settlement Class Member.

### **3. Why did I receive this eGift Card?**

You received an eGift Card because you submitted a claim in the Fejzulai v. Wal-Mart Stores, Inc. Settlement. The Claims Administrator determined your claim was timely and valid, so you are being provided your share of the approved settlement benefits, which is a credit in the form of a gift card. The gift card is redeemable towards purchases made at Sam's Club stores and samsclub.com (if you're a current Sam's Club member) and at Walmart stores and walmart.com.

### **4. I lost the e-mail containing the link for my eGift Card. How can I get a new e-mail or link?**

If you submitted a valid claim that was approved by the Claims Administrator, you should have received an eGift Card in an email that looks like the example below.



If you require your eGift Card to be resent, please send an e-mail or letter to the claims administrator requesting to have your eGift Card reissued. Requests to reissue a gift card will be considered by the claims administrator until October 31, 2019. Your e-mail or letter should include your full name, mailing address, the e-mail address where you want the eGift Card to be sent, and the reason for having the eGift Card resent. Use the following contact information to request a reissued eGift Card:

E-mail: [Info@rg2claims.com](mailto:Info@rg2claims.com)

Sam's Freshness Guarantee  
RG/2 Claims Administration LLC  
P.O. Box 59479  
Philadelphia, PA 19102-9479  
Toll-Free: (866) 742-4955  
Facsimile: (215) 979-1695

## 5. How can I get more information?

You can get more information about the lawsuit and Settlement at the settlement website [www.samsclubfreshnesssettlement.com](http://www.samsclubfreshnesssettlement.com). You may also call the settlement administrator toll-free at (866) 742-4955 or email at [Info@rg2claims.com](mailto:Info@rg2claims.com).